Department of Health and Human Services OFFICE OF INSPECTOR GENERAL

NEW YORK MADE CORRECT MEDICAID CLAIM ADJUSTMENTS

Inquiries about this report may be addressed to the Office of Public Affairs at <u>Public.Affairs@oig.hhs.gov</u>.



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Office of Inspector General

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OFFICE OF AUDIT SERVICES FINDINGS AND OPINIONS

The designation of financial or management practices as questionable, a recommendation for the disallowance of costs incurred or claimed, and any other conclusions and recommendations in this report represent the findings and opinions of OAS. Authorized officials of the HHS operating divisions will make final determination on these matters.

New York used the correct Federal medical assistance percentages when processing claim adjustments for public and private providers during the period October 2008 through June 2011.

INTRODUCTION

WHY WE DID THIS REVIEW

Previous Office of Inspector General (OIG) reviews ¹ found that States improperly adjusted Medicaid claims reported to the Centers for Medicare & Medicaid Services (CMS) on the Quarterly Medicaid Statement of Expenditures for the Medical Assistance Program, Form CMS-64 (CMS-64) at incorrect Federal medical assistance percentages (FMAPs). We therefore conducted a similar review of the claim adjustments submitted by the New York State Department of Health (State agency), which administers the Medicaid program in that State.

OBJECTIVE

Our objective was to determine whether the State agency used the correct FMAPs when it processed Medicaid claim adjustments reported on the CMS-64.

BACKGROUND

Medicaid Program

The Medicaid program provides medical assistance to certain low-income individuals and individuals with disabilities. The Federal and State Governments jointly fund and administer the Medicaid program. At the Federal level, CMS administers the program. Each State administers its Medicaid program in accordance with a CMS-approved State plan. Although the State has considerable flexibility in designing and operating its Medicaid program, it must comply with applicable Federal requirements. In New York, the State agency administers the Medicaid program and uses the Medicaid Management Information System (MMIS), a computerized payment and information report system, to process and pay Medicaid claims.

Quarterly Medicaid Statement of Expenditures for the Medical Assistance Program

States use the standard CMS-64 to report actual Medicaid expenditures for each quarter, and CMS uses it to reimburse States for the Federal share of Medicaid expenditures. The amounts reported on the CMS-64 and its attachments must be actual expenditures and be supported by documentation. States also use the CMS-64 to report claim adjustments and make adjustments for any identified overpayment or underpayment of the FMAP. The State agency makes adjustments for a variety of reasons, including correcting inaccurate provider billings and retroactive changes in provider payment rates.

¹ See Appendix A for related OIG reports.

Federal Medical Assistance Percentage

The amount that the Federal Government reimburses to State Medicaid agencies, which is also referred to as the Federal share, is determined by the FMAP. The FMAP is a variable rate that is based on a State's relative per capita income. With regard to claims adjustments, Federal reimbursement is available at the FMAP in effect at the time the State made the expenditure.

For October 2008 through June 2011, the period in which the claims audited were adjusted, the FMAP for New York ranged from 56.88 percent to 61.59 percent.

Federal Requirements

Federal Medical Assistance Percentage Rate for Reimbursement

The Federal Government must reimburse the State at the FMAP rate in effect at the time the State made the expenditure (the Social Security Act, § 1903(a)(1)).

The CMS State Medicaid Manual, section 2500(D)(2), provides the following instructions to States: "When reporting expenditures for Federal reimbursement, apply the FMAP rate in effect at the time the expenditure was recorded in your accounting system. An expenditure occurs when a cash payment is made to a provider To establish the FMAP rate applicable to a given expenditure, determine when the expenditure was made."

Federal Medical Assistance Percentage Rates for Private Versus Public Providers

Section 2500.2(E)(4) states: "Increasing adjustments related to *private providers* are considered current expenditures for the quarter in which the expenditure was made and are matched at the FMAP rate for that quarter. Increasing adjustments related to *public providers* are considered adjustments to prior-period claims and are matched using the FMAP rate in effect at the earlier of the time the expenditure was paid or recorded by any State agency" (added emphasis).

HOW WE CONDUCTED THIS REVIEW

We reviewed Medicaid claim adjustments for public and private providers reported on the CMS-64 for the period October 2008 through June 2011. Specifically, for the quarters ended December 2008, September 2009, June 2010, and March 2011, we reviewed claim adjustments for public providers totaling \$256 million (\$139 Federal share), and Medicaid expenditures made to private providers for inpatient hospital services totaling \$6.2 billion (\$3.7 billion Federal share).

² To confirm whether the State agency used the correct FMAP when processing claim adjustments for private providers, we had to review total current expenditures reported on the CMS-64. This was because the State agency does not apply the FMAP through its MMIS on a claim-by-claim basis. Rather, the State agency first calculates total current expenditures (by combining current claims with the netted amount of claim adjustments) and then applies the current FMAP to those total expenditures to arrive at the Federal share. We selected expenditures for inpatient hospital services because it is was one of the largest expenditures made to private providers.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

Appendix B contains the details of our audit scope and methodology.

RESULTS OF REVIEW

The State agency used the correct FMAPs when processing claim adjustments reported on the CMS-64 for both public and private providers. Accordingly, this report contains no recommendations.

APPENDIX A: RELATED OFFICE OF INSPECTOR GENERAL REPORTS

Report Title	Report Number	Date Issued
North Carolina Did Not Always Make Correct Medicaid Claim Adjustments (A-04-14-00100)	<u>A-04-14-00100</u>	3/24/2016
Iowa Did Not Always Make Correct Medicaid Claim Adjustments (A-07-14-01135)	A-07-14-01135	3/26/2015
Massachusetts Did Not Always Make Correct Medicaid Claim Adjustments (A-01-13-00003)	A-01-13-00003	9/29/2014
Maine Did Not Always Make Correct Medicaid Claim Adjustments (A-01-12-00001)	A-01-12-00001	7/20/2012

APPENDIX B: AUDIT SCOPE AND METHODOLOGY

SCOPE

We reviewed Medicaid claim adjustments for public and private providers reported on the CMS-64 for the period October 2008 through June 2011. Specifically, for the quarters ended December 2008, September 2009, June 2010, and March 2011, we reviewed claim adjustments for public providers totaling \$256 million (\$139 million Federal share), and Medicaid expenditures made to private providers for inpatient hospital services totaling \$6.2 billion (\$3.7 billion Federal share).

We did not review the overall internal control structure of the State agency or the Medicaid program. Rather, we limited our review of internal controls to obtaining an understanding of the State agency's procedures for processing and reporting claim adjustments on the CMS-64.

We conducted this audit from April 2014 through August 2015.

METHODOLOGY

To accomplish our objective, we:

- reviewed applicable Federal laws, regulations, and guidance;
- interviewed State agency officials and obtained an understanding of its procedures for processing claim adjustments for private and public providers and reporting those adjustments on the CMS-64:
- reconciled claim adjustments for public providers reported as prior period adjustments on the CMS-64, to the State agency's accounting records;
- reconciled Medicaid expenditures for private providers reported on line 1A (Inpatient Hospital Services-Regular Payments) of the CMS-64 to the State agency's accounting records; and
- confirmed the State agency used the correct FMAPs when it processed Medicaid claim adjustments reported on the CMS-64.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.