



DEPARTMENT OF HEALTH AND HUMAN SERVICES

OFFICE OF INSPECTOR GENERAL

WASHINGTON, DC 20201



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TO: John Wren
Deputy Administrator for the Center for Integrated Programs
Administration for Community Living

FROM: Suzanne Murrin
Deputy Inspector General
for Evaluation and Inspections

SUBJECT: Memorandum Report: *Performance Data for the Senior Medicare Patrol Projects: June 2016 Performance Report*, OEI-02-16-00190

This memorandum report presents performance data for the Senior Medicare Patrol (SMP) projects for 2015. The Office of Inspector General (OIG) has collected these data since 1997. In 2010, the Administration on Aging (AoA), which is now part of the Administration for Community Living (ACL), requested that OIG continue to collect and report performance data for the projects to support its efforts to evaluate and improve their performance. In 2015, ACL implemented a number of major changes. It substantially changed a number of the performance measures and implemented a new data system mid-year. As a result, ACL requested that for 2015, OIG focus its report on the performance measures that did not change, which relate to recoveries, savings, and cost avoidance. OIG agreed to conduct the report in accordance with that request.

SUMMARY

ACL provides grants to the SMP projects to recruit and train retired professionals and other senior citizens to prevent, recognize, and report health care fraud, errors, and abuse. These SMP volunteers then participate in outreach events to help educate other Medicare and Medicaid beneficiaries to do the same. In 2015, the 54 projects had the following results:

- \$2.5 million in expected Medicare recoveries that were attributable to the projects, a 282-percent increase from 2014.
- No expected Medicaid recoveries.
- \$35,059 in total savings to beneficiaries and others, a 56-percent decrease from 2014.
- \$21,533 in cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others, an 89-percent decrease from 2014.

We continue to emphasize that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud,

waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduce fraud and errors.

BACKGROUND

There is one SMP project in each of the 50 States, the District of Columbia, Puerto Rico, Guam, and the U.S. Virgin Islands. In 2015, funding for the projects totaled \$17.6 million—\$8.9 million from ACL's Older Americans Act funding, and \$8.7 million in Health Care Fraud and Abuse Control Program (HCFAC) funding. Of the \$8.7 million in HCFAC funding, \$3.4 million supported infrastructure, technical assistance, and other SMP project activities, and \$5.3 million was designated for expanding the projects' capacity to detect and prevent fraud. In 2014, funding for the projects was \$15.5 million.

Performance Measures

This report focuses solely on the performance measures related to Medicare and Medicaid recoveries, savings, and cost avoidance. ACL made no changes to these measures in 2015. Since the program's inception, ACL has modified these measures in the following ways. In 2007, the projects were required to begin measuring cost avoidance—the health care expenditures for which Medicare, Medicaid, a beneficiary, or another entity (e.g., a secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the projects. In 2012, ACL expanded the performance measures for both Medicare and Medicaid recoveries to account for expected recoveries as well as actual recoveries. This is consistent with the way OIG reports its recoveries.¹

ACL changed the other performance measures substantially beginning in September 2015. ACL's goal was to align performance objectives more closely with the SMP program's outcomes. To do that, ACL reduced the number of performance measures to 10, from 21 previously. ACL kept the five measures pertaining to recoveries, savings, and cost avoidance and created five additional measures that combined or redefined the prior measures pertaining to volunteer and outreach activities. In addition, ACL no longer requires the projects to report on the number of media airings and their tracking of complex issues.

Tracking Systems

Beginning in October 2015, ACL implemented a new reporting system called SMP Information and Reporting System (SIRS). The SMP projects are required to use this system to track and report activities and complaints and to refer cases to an investigative agency when necessary.

¹ As required by the Inspector General Act of 1978 (P.L. No. 95-452), as amended, OIG reports semiannually to the Secretary of Health and Human Services and to Congress on the activities of the office. In the semiannual report, OIG reports expected recoveries. See the most recent semiannual report at <https://oig.hhs.gov/reports-and-publications/semiannual/index.asp>.

Prior to implementing this system, ACL used a Web-based system named the Seniors Medicare Assistance and Reporting Tool for Fraud and Complaint Tracking System (SMART FACTS).

METHODOLOGY

We based our review on data reported by 54 SMP projects for 2015.² We focused this report on the performance measures related to recoveries, savings, and cost avoidance. At ACL's request, we did not include the other performance measures, because ACL had changed them and implemented a new reporting system midyear.

To conduct this review, we requested and reviewed the projects' documentation for expected recoveries of funds for the Medicare and Medicaid programs. We also requested and reviewed documentation for savings to beneficiaries and others that were attributable to the projects, as well as documentation for cost avoidance. We have provided the results of the current performance measures in detail in the appendixes.

Standards

This study was conducted in accordance with the *Quality Standards for Inspection and Evaluation* issued by the Council of the Inspectors General on Integrity and Efficiency.

RESULTS

Results for 2015

In 2015, the SMP projects reported \$2.5 million in expected Medicare recoveries that were attributable to their projects. Almost all of these recoveries resulted from one project's efforts, which led to the conviction of a hospice company owner for Medicare fraud. Expected Medicare recoveries in 2015 increased by 282 percent from \$660,829 in 2014.³ In 2015, the projects did not report any expected Medicaid recoveries; in 2014, they reported \$504.

In 2015, the projects reported a total of \$35,059 savings to beneficiaries and others. This was a 56 percent decrease from \$80,228 in 2014. The majority of the savings reported in 2015 was the result of one project's efforts involving four separate beneficiary complaints pertaining to one provider. The provider had charged the beneficiaries for monthly treatments when Medicare covered these treatments. The SMP project helped the beneficiaries obtain refunds from the provider. In addition, the projects reported a total of \$21,533 in cost avoidance on behalf of

² In June 2015, the SMP projects in Florida, Mississippi, Nebraska, New York, and South Dakota were replaced by new grantees. In addition, West Virginia did not have an SMP project in 2014; a new grantee began in June 2015.

³ Expected Medicare and Medicaid recoveries may vary widely from year to year depending on the number and nature of the cases that are resolved each year. In 2014, expected Medicare and Medicaid recoveries were \$661,333; in 2013, they were \$9.1 million.

Medicare, Medicaid, beneficiaries, and others. This was a substantial decrease of 89 percent from \$200,598 in 2014.

Results Since 1997

Since the program's inception 18 years ago, 72 SMP projects have reported performance data. In total, expected recoveries to Medicare and Medicaid attributable to the projects amounted to \$117.6 million.⁴ Most of the recoveries resulted from one project's involvement in adjustments to Medicaid claims for individuals entitled to both Medicare and Medicaid.⁵ Total savings to beneficiaries and others were approximately \$7 million. Finally, total cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others was \$9 million.

CONCLUSION

The SMP projects receive grants from ACL to recruit and train retired professionals and other senior citizens to recognize and report instances or patterns of health care fraud. In 2015, results attributable to their efforts included \$2.5 million in expected Medicare recoveries and total savings to beneficiaries and others of \$35,059.

We continue to emphasize that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduce fraud and errors.

We are issuing this memorandum report in final form because it contains no recommendations. If you have comments or questions about this memorandum report, please provide them within 60 days. Please refer to report number OEI-02-16-00190 in all correspondence.

cc:

Kathleen Cantwell

Director of the Office of Strategic Operations and Regulatory Affairs
Centers for Medicare & Medicaid Services

⁴ Prior to 2007, OIG reviewed documentation on savings to Medicare only and included self-reported data on savings to Medicaid, beneficiaries, and other entities. In addition, prior to 2012, the projects reported only actual recoveries.

⁵ The project reported these savings between 2001 and 2003.

Results for Performance Measures for the Senior Medicare Patrol Projects

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APPENDIX A

Summary of Overall Performance of Projects Since 1997

PERFORMANCE MEASURES	Total Since 1997
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others*	\$9,061,320
Expected Medicare recoveries attributable to the projects**	\$22,831,091
Expected Medicaid recoveries attributable to the projects**	\$94,812,297
Actual savings to beneficiaries attributable to the projects	\$3,531,853
Other savings attributable to the projects (e.g., Supplemental Insurance)	\$3,472,002
Total savings attributable to the projects ***	\$124,647,243

* Performance measure was reported as of 2007.

** Performance measure was changed to include actual and expected recoveries as of 2012. Prior to 2012, the measure only included actual recoveries.

*** Total savings does not include cost avoidance.

APPENDIX B

Summary of Overall Performance of Projects in 2015

PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$21,533
Expected Medicare recoveries attributable to the projects	\$2,525,838
Expected Medicaid recoveries attributable to the projects	\$0
Actual savings to beneficiaries attributable to the projects	\$34,921
Other savings attributable to the projects (e.g., Supplemental Insurance)	\$138
Total savings attributable to the projects *	\$2,560,898

* Total savings does not include cost avoidance.

APPENDIX C

Results for 2015, by Performance Measure

The following tables provide the results by performance measure for each of the 54 Senior Medicare Patrol projects.

Note: The total amounts for some performance measures may not match the sum of each of these performance measures in Appendix B because of rounding.

Cost Avoidance on Behalf of Medicare, Medicaid, Beneficiaries, or Others

	Total for 2015			Total for 2015
Alabama	\$0		Montana	\$0
Alaska	\$0		Nebraska	\$0
Arizona	\$0		Nevada	\$0
Arkansas	\$658		New Hampshire	\$0
California	\$3,585		New Jersey	\$46
Colorado	\$2,115		New Mexico	\$0
Connecticut	\$0		New York	\$0
Delaware	\$0		North Carolina	\$0
District of Columbia	\$0		North Dakota	\$0
Florida	\$85		Ohio	\$5,353
Georgia	\$0		Oklahoma	\$0
Guam	\$0		Oregon	\$0
Hawaii	\$0		Pennsylvania	\$0
Idaho	\$0		Puerto Rico	\$0
Illinois	\$0		Rhode Island	\$0
Indiana	\$0		South Carolina	\$0
Iowa	\$544		South Dakota	\$0
Kansas	\$0		Tennessee	\$225
Kentucky	\$0		Texas	\$0
Louisiana	\$850		U.S. Virgin Islands	\$0
Maine	\$701		Utah	\$6,180
Maryland	\$0		Vermont	\$0
Massachusetts	\$0		Virginia	\$0
Michigan	\$0		Washington	\$0
Minnesota	\$0		West Virginia	\$0
Mississippi	\$0		Wisconsin	\$0
Missouri	\$0		Wyoming	\$1,192

Expected Medicare Recoveries Attributable to the Projects

	Total for 2015			Total for 2015
Alabama	\$0		Montana	\$0
Alaska	\$92		Nebraska	\$0
Arizona	\$0		Nevada	\$0
Arkansas	\$0		New Hampshire	\$0
California	\$1,431		New Jersey	\$0
Colorado	\$293		New Mexico	\$0
Connecticut	\$0		New York	\$0
Delaware	\$1,916		North Carolina	\$0
District of Columbia	\$0		North Dakota	\$0
Florida	\$0		Ohio	\$0
Georgia	\$0		Oklahoma	\$2,519,813
Guam	\$0		Oregon	\$0
Hawaii	\$40		Pennsylvania	\$0
Idaho	\$0		Puerto Rico	\$0
Illinois	\$0		Rhode Island	\$0
Indiana	\$0		South Carolina	\$0
Iowa	\$0		South Dakota	\$0
Kansas	\$0		Tennessee	\$0
Kentucky	\$104		Texas	\$0
Louisiana	\$0		U.S. Virgin Islands	\$0
Maine	\$0		Utah	\$0
Maryland	\$0		Vermont	\$0
Massachusetts	\$0		Virginia	\$0
Michigan	\$0		Washington	\$0
Minnesota	\$0		West Virginia	\$0
Mississippi	\$0		Wisconsin	\$0
Missouri	\$0		Wyoming	\$2,148

Expected Medicaid Recoveries Attributable to the Projects

	Total for 2015			Total for 2015
Alabama	\$0		Montana	\$0
Alaska	\$0		Nebraska	\$0
Arizona	\$0		Nevada	\$0
Arkansas	\$0		New Hampshire	\$0
California	\$0		New Jersey	\$0
Colorado	\$0		New Mexico	\$0
Connecticut	\$0		New York	\$0
Delaware	\$0		North Carolina	\$0
District of Columbia	\$0		North Dakota	\$0
Florida	\$0		Ohio	\$0
Georgia	\$0		Oklahoma	\$0
Guam	\$0		Oregon	\$0
Hawaii	\$0		Pennsylvania	\$0
Idaho	\$0		Puerto Rico	\$0
Illinois	\$0		Rhode Island	\$0
Indiana	\$0		South Carolina	\$0
Iowa	\$0		South Dakota	\$0
Kansas	\$0		Tennessee	\$0
Kentucky	\$0		Texas	\$0
Louisiana	\$0		U.S. Virgin Islands	\$0
Maine	\$0		Utah	\$0
Maryland	\$0		Vermont	\$0
Massachusetts	\$0		Virginia	\$0
Michigan	\$0		Washington	\$0
Minnesota	\$0		West Virginia	\$0
Mississippi	\$0		Wisconsin	\$0
Missouri	\$0		Wyoming	\$0

Actual Savings To Beneficiaries Attributable to the Projects

	Total for 2015			Total for 2015
Alabama	\$0		Montana	\$0
Alaska	\$0		Nebraska	\$0
Arizona	\$0		Nevada	\$0
Arkansas	\$0		New Hampshire	\$0
California	\$41		New Jersey	\$1,580
Colorado	\$0		New Mexico	\$0
Connecticut	\$0		New York	\$0
Delaware	\$0		North Carolina	\$0
District of Columbia	\$0		North Dakota	\$0
Florida	\$0		Ohio	\$0
Georgia	\$0		Oklahoma	\$0
Guam	\$0		Oregon	\$760
Hawaii	\$0		Pennsylvania	\$0
Idaho	\$0		Puerto Rico	\$0
Illinois	\$0		Rhode Island	\$0
Indiana	\$0		South Carolina	\$0
Iowa	\$0		South Dakota	\$0
Kansas	\$0		Tennessee	\$40
Kentucky	\$28,500		Texas	\$0
Louisiana	\$0		U.S. Virgin Islands	\$0
Maine	\$0		Utah	\$1,692
Maryland	\$0		Vermont	\$0
Massachusetts	\$0		Virginia	\$0
Michigan	\$0		Washington	\$0
Minnesota	\$0		West Virginia	\$0
Mississippi	\$0		Wisconsin	\$0
Missouri	\$0		Wyoming	\$2,308

Other Savings Attributable to the Projects

	Total for 2015			Total for 2015
Alabama	\$0		Montana	\$0
Alaska	\$0		Nebraska	\$0
Arizona	\$0		Nevada	\$63
Arkansas	\$0		New Hampshire	\$0
California	\$0		New Jersey	\$0
Colorado	\$75		New Mexico	\$0
Connecticut	\$0		New York	\$0
Delaware	\$0		North Carolina	\$0
District of Columbia	\$0		North Dakota	\$0
Florida	\$0		Ohio	\$0
Georgia	\$0		Oklahoma	\$0
Guam	\$0		Oregon	\$0
Hawaii	\$0		Pennsylvania	\$0
Idaho	\$0		Puerto Rico	\$0
Illinois	\$0		Rhode Island	\$0
Indiana	\$0		South Carolina	\$0
Iowa	\$0		South Dakota	\$0
Kansas	\$0		Tennessee	\$0
Kentucky	\$0		Texas	\$0
Louisiana	\$0		U.S. Virgin Islands	\$0
Maine	\$0		Utah	\$0
Maryland	\$0		Vermont	\$0
Massachusetts	\$0		Virginia	\$0
Michigan	\$0		Washington	\$0
Minnesota	\$0		West Virginia	\$0
Mississippi	\$0		Wisconsin	\$0
Missouri	\$0		Wyoming	\$0

APPENDIX D

Results for 2015, by Project

The following tables provide a project-by-project listing of the results for each performance measure for each of the 54 Senior Medicare Patrol projects in 2015. The measure for total savings does not include cost avoidance. In addition, the tables include the grant total, which is the total amount that each project received in 2015.

Alabama – Department of Senior Services, Montgomery	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$268,341

Alaska – Health and Social Services, Medicare Information Office, Anchorage	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$92
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$92

Grant Total: \$224,200

Arizona –Division of Aging and Adult Services, Phoenix	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$273,334

Arkansas –Department of Human Services, Division of Aging and Adult Services, Little Rock

PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$658
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$251,265

California – California Health Advocates, Santa Ana

PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$3,585
Expected Medicare recoveries attributable to the project	\$1,431
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$41
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$1,472

Grant Total: \$483,831

Colorado – Colorado Department of Regulatory Agencies, Division of Insurance, Denver

PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$2,115
Expected Medicare recoveries attributable to the project	\$293
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$75
Total savings attributable to the project	\$368

Grant Total: \$257,369

Connecticut – Connecticut Department of Social Services, Aging Services Division, Hartford	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$250,017

Delaware – Delaware Division of Services for Aging and Adults with Physical Disabilities, New Castle	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$1,916
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$1,916

Grant Total: \$228,848

District of Columbia – AARP Legal Counsel for the Elderly, Washington, DC	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$224,071

Florida – eQHealth Solutions, Baton Rouge, LA *	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$85
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$407,689

* New grantee in 2015

Georgia – GeorgiaCares, Atlanta	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$295,672

Guam – Department of Public Health & Social Services, Division of Senior Citizens, Mangilao	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$93,431

Hawaii –Executive Office on Aging, Honolulu	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$40
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$40

Grant Total: \$232,054

Idaho – Idaho Commission on Aging, Boise	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$234,603

Illinois – AgeOptions, Oak Park	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$320,960

Indiana – Indiana Association of AAAs, IAAA Education Institute, Indianapolis	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$277,238

Iowa – Northeast Iowa AAA, Waterloo	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$544
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$250,161

Kansas – Department for Aging and Disability Services, Topeka	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$245,008

Kentucky – Louisville Metro Department of Public Health & Wellness, Louisville	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$104
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$28,500
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$28,604

Grant Total: \$269,811

Louisiana – eQHealth Solutions, Baton Rouge	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$850
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$258,963

Maine – Legal Services for the Elderly, Augusta	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$701
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$236,381

Maryland – Maryland Department of Aging, Baltimore	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$264,099

Massachusetts – Elder Services of the Merrimack Valley, Inc., Lawrence	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$277,489

Michigan – MMAP, Inc., Lansing	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$313,037

Minnesota – Minnesota Board of Aging, Dept. of Human Services, Aging and Adult Services Div., Saint Paul

PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$265,721

Mississippi – eQHealth Solutions, Baton Rouge, LA *

PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$249,980

* New grantee in 2015

Missouri – Care Connection for Aging Services, Warrensburg

PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$277,318

Montana – Missoula Aging Services, Missoula	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$230,678

Nebraska – Nebraska SHIP, Lincoln *	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$236,224

* New grantee in 2015

Nevada – Division of Aging and Disability Services, Las Vegas	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$63
Total savings attributable to the project	\$63

Grant Total: \$241,102

New Hampshire – Health and Human Services – Bureau of Elderly & Adult Services, Concord

PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$233,449

New Jersey – Jewish Family & Vocational Services of Middlesex County, Inc., Milltown

PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$46
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$1,580
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$1,580

Grant Total: \$288,950

New Mexico – Aging and Long-Term Services Department, Santa Fe

PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$238,716

New York –Services and Advocacy for GLBT Elders, New York *	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$379,921

* New grantee in 2015

North Carolina – Department of Insurance, Raleigh	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$308,490

North Dakota – North Dakota Center for Persons with Disabilities, Minot	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$226,198

Ohio – Pro Seniors, Inc., Cincinnati	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$5,353
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$325,128

Oklahoma – Oklahoma Insurance Department, Oklahoma City	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$2,519,813
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$2,519,813

Grant Total: \$254,642

Oregon – Department of Human Services, Seniors & People with Disabilities, Salem	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$760
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$760

Grant Total: \$257,102

Pennsylvania – Center for Advocacy for the Rights and Interests of the Elderly, Philadelphia	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$343,230

Puerto Rico –Ombudsman Office for the Elderly, Santurce	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$256,546

Rhode Island – Department of Human Services, Division of Elderly Affairs, Cranston	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$229,489

South Carolina – Lt. Governor’s Office on Aging, Columbia	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$266,260

South Dakota – Department of Social Services, Division of Adult Services and Aging, Pierre *	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$228,228

* New grantee in 2015

Tennessee – Upper Cumberland Development District, Cookeville	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$225
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$40
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$40

Grant Total: \$282,160

Texas – Better Business Bureau Education, Houston	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$394,572

U.S. Virgin Islands – Senior Citizens Affairs, St. Croix	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$75,000

Utah – Utah Division of Aging and Adult Services, Salt Lake City	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$6,180
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$1,692
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$1,692

Grant Total: \$236,864

Vermont – Community of Vermont Elders, Berlin	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$227,109

Virginia – Virginia Association of Area Agencies on Aging, Richmond	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$286,589

Washington – Office of the Insurance Commissioner, Tumwater	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$277,174

West Virginia – Bureau of Senior Services, Charleston *	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$242,072

* New grantee in 2015

Wisconsin – Coalition of Wisconsin Aging Groups, Madison	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$0

Grant Total: \$272,900

Wyoming – Senior Citizens, Inc., Riverton	
PERFORMANCE MEASURES	Total for 2015
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$1,192
Expected Medicare recoveries attributable to the project	\$2,148
Expected Medicaid recoveries attributable to the project	\$0
Actual savings to beneficiaries attributable to the project	\$2,308
Other savings attributable to the project (e.g., Supplemental Insurance)	\$0
Total savings attributable to the project	\$4,456

Grant Total: \$225,040

APPENDIX E

Definitions of Performance Measures

COST AVOIDANCE

Health care expenditures for which the Government, a beneficiary, or other entity (e.g., secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the SMP project.

EXPECTED MEDICARE RECOVERIES

This amount represents actual and expected recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicare, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency.

EXPECTED MEDICAID RECOVERIES

This amount represents actual and expected recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicaid, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid Fraud Control Unit or a law enforcement agency.

SAVINGS TO THE BENEFICIARY

Money saved by or recouped to an individual as a result of the SMP project (e.g., copayments, deductibles, or any other out-of-pocket expenses).

OTHER SAVINGS

Money saved or recouped to an entity other than Medicare, Medicaid, or a beneficiary (e.g., secondary health insurer) as a result of the SMP project.