

## Interprofessional Telephone Services (99446-99449, 99451)

### CPT® Assistant.

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For 2023, the Current Procedural Terminology (CPT®) interprofessional telephone, Internet, and electronic health record consultation codes (99446-99449, 99451) were revised to be in line with the language changes in other subsections of the evaluation and management (E/M) section of the CPT code set to clarify that these codes may be reported by both physicians and other qualified health care professionals (QHPs).

### Interprofessional Telephone/Internet/Electronic Health Record Consultations

☒ (For telephone services provided by a physician or other qualified health care professional to a patient, see 99441, 99442, 99443) ☒

☒ (For telephone services provided by a qualified nonphysician health care professional who may not report evaluation and management services [eg, speech-language pathologists, physical therapists, occupational therapists, social workers, dietitians], see 98966, 98967, 98968) ☒

(For online digital E/M services provided by a physician or other qualified health care professional to a patient, see 99421, 99422, 99423)

☒ **99446** Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician or



other qualified health care professional, including a verbal and written report to the patient's treating/requesting physician or other qualified health care professional; 5-10 minutes of medical consultative discussion and review

**99447** 11-20 minutes of medical consultative discussion and review

**99448** 21-30 minutes of medical consultative discussion and review

**99449** 31 minutes or more of medical consultative discussion and review

**#99451** Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician or other qualified health

care professional, including a written report to the patient's treating/requesting physician or other qualified health care professional, 5 minutes or more of medical consultative time

Codes 99446-99449 are used when a consultant delivers a verbal and written report to the requesting physician or other QHP, and code 99451 is reported when a written report alone is provided. These codes may be reported by a consulting physician or other QHP for either new or established patients and may include, but are not limited to, the following services:

- Clarify the nature of the patient's problem with the requesting physician or other QHP.

- Obtain and review all relevant history, findings, laboratory data, and imaging.
- Provide the requesting physician or other QHP with an analysis of the patient's problem, including alternative diagnoses and management approaches.
- Respond to questions from the requesting physician or other QHP.
- Provide the requestor with all relevant scientific and medical background on the problem.
- Provide suggestions for long-term management.

The requesting physician or other QHP may report code 99452, Interprofessional telephone/Internet/electronic health record referral service(s) provided by a treating/requesting physician or other qualified health care professional, 30 minutes, for the consultation request if the code requirements are met (eg, 16 to 30 minutes of time are spent preparing for the consultation or communicating with the consultant on the service day). Note that code 99452 may not be reported more than once in a 14-day period.

Because prolonged services codes 99354-99357 were deleted for the CPT 2023 code set, the guidelines were also revised to clarify appropriate prolonged services reporting for interprofessional consultations. If the patient is neither present nor accessible to the treating physician, and the time spent in the day exceeds 30 minutes, the non-face-to-face prolonged services codes 99358, Prolonged evaluation and management service before and/or after direct patient care; first hour, and 99359, Prolonged evaluation and management service before and/or after direct patient care; each additional 30 minutes (List separately in addition to code for prolonged service), may be reported by the requesting physician or other QHP in addition to the appropriate interprofessional consultation code (eg, 99446-99449, 99451).